



DISTRICT I
HON. CATHERINE SARINO-EVARISTO
City Councilor

HON. MICHAEL E. SOLIS
City Councilor

HON. ADRIELITO G. GAWARAN
City Councilor

HON. VICTORIO L. GUERRERO, JR.
City Councilor

HON. ALEJANDRO F. GUTIERREZ
City Councilor

HON. LEVY M. TELA
City Councilor

DISTRICT II
HON. ROBERTO L. ADVINCULA
City Councilor

HON. REYNALDO D. PALABRICA
City Councilor / President Pro-Tempore

HON. REYNALDO M. FABIAN
City Councilor

HON. ROGELIO M. NOLASCO
City Councilor

HON. ALDE JOSELITO F. PAGULAYAN
City Councilor

HON. SIMPLICIO G. DOMINGUEZ
City Councilor

HON. RANDY C. FRANCISCO
Liga ng mga Barangay Vice President

HON. PALM ANGEL S. BUNCIO
SK Federation President

Attested by:
ATTY. KHALID A. ATEGA, JR.
Sangguniang Panlungsod Secretary

Certified by:
HON. ROWENA BAUTISTA-MENDIOLA
City Vice Mayor

Approved by:
HON. STRIKE B. REVILLA
City Mayor

CITY RESOLUTION NO. 2024-487
Series of 2024

A RESOLUTION SEEKING TO IMPROVE THE DELIVERY OF PUBLIC SERVICE BY ADOPTING AND APPROVING THE CITIZENS' CHARTER 2024 (FIRST EDITION) OF ALL THE DEPARTMENTS AND UNITS OF THE LOCAL GOVERNMENT OF THE CITY OF BACOR PURSUANT TO THE RELEVANT PROVISIONS OF REPUBLIC ACT NO. 11032 KNOWN AS "AN ACT PROMOTING EASE OF DOING BUSINESS AND EFFICIENT GOVERNMENT SERVICE".

Sponsored by:

Hon. Reynaldo D. Palabrica

Co-sponsored by:

Hon. Roberto L. Advincula, Hon. Palm Angel S. Buncio, Hon. Simplicio G. Dominguez, , Hon. Catherine Sarino-Evaristo, Hon. Reynaldo M. Fabian, Hon. Randy C. Francisco, Hon. Adrielito G. Gawaran, Hon. Alejandro F. Gutierrez, Hon. Rogelio M. Nolasco, Hon. Alde Joselito F. Pagulayan, Hon. Michael E. Solis and Hon. Levy M. Tela.

WHEREAS, on 15 April 2024, the Sangguniang Panlungsod received a letter from the Human Resources Development and Management Department (HRDMD) requesting the city council to pass a resolution adopting and approving the Citizens' Charter for 2024 of all the department and units of the city government pursuant to the relevant provisions of Republic Act No. 11032 (also known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018").

WHEREAS, Republic Act No. 9485, also known as the Anti-Red Tape Act (ARTA) as amended by Republic Act No. 11032 mandates all local government units to formulate a Citizens Charter as a tool to expedite the delivery of services to the public.

WHEREAS, the Citizens Charter of the various departments and units of the local government of the City of Bacoor were made in response to the widespread demand for better and more efficient delivery of public service.

WHEREAS, the Sangguniang Panlungsod deliberated on the same and unanimously decided to approve the proposed Citizens Charter of all the departments and units of the local government of the City of Bacoor, Cavite.

NOW THEREFORE, upon motion of Hon. Reynaldo D.



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Attested by:
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Sangguniang Panlungsod Secretary

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City Vice Mayor

Approved by:
HON. STRIKE B. REVILLA
City Mayor

Palabrica unanimously seconded by the rest of the council, in a regular session duly assembled, **BE IT RESOLVED AS IT IS HEREBY RESOLVED**, by the Sangguniang Panlungsod of Bacoor to pass a resolution adopting and approving the Citizens' Charter for 2024 (First Edition) of all the departments and units of the local government of the City of Bacoor, Cavite pursuant to the relevant provisions of Republic Act No. 11032 (also known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018").

RESOLVED LASTLY, to furnish the Office of the City Mayor, the HRDMD, all units and departments of the City of Bacoor, the University of the Philippines-Office of the National Administrative Register (UP-ONAR), and all government offices and agencies concerned with copies of this resolution.

UNANIMOUSLY APPROVED this 6th day of May 2024 by the members of the 5th Sangguniang Panlungsod of the City of Bacoor, Province of Cavite during a regular session.

I hereby certify that the foregoing Resolution was approved in accordance with law and that the contents hereof are true and correct.

Certified by:

HON. ROWENA BAUTISTA-MENDIOLA
City Vice Mayor/Presiding Officer

Attested by:

ATTY. KHALID A. ATEGA, JR.
Sangguniang Panlungsod Secretary

Approved by:

HON. STRIKE B. REVILLA
City Mayor